Total Population Health Management

Gaps in Care

Anthem BlueCross BlueShield

A confidential health care summary for

Jane W. Public

May 2010

Suggestions for You (details inside)

Ask your doctor about medication to prevent migraines

Ask your doctor about a mammogram

Learn more about these suggestions from Harvard Medical School*

Ask your doctor about medication to prevent migraines. [285]*

Your medical and prescription claims suggest you frequently take medication to treat migraine headaches after they occur. They also suggest you are not taking a medication to prevent migraines before they start. There are medications that may stop migraines before they happen. Call your doctor soon to ask if you should take a medication to prevent migraines.

Ask your doctor about a mammogram. [2130]*

Your medical claims suggest you have not had a mammogram in the past year. Women in your age group (40-70) should have a mammogram every year to look for abnormal breast tissue that may be cancerous. Finding breast cancer early helps make it easier to treat and cure. Call your doctor soon to ask if you should have a mammogram.

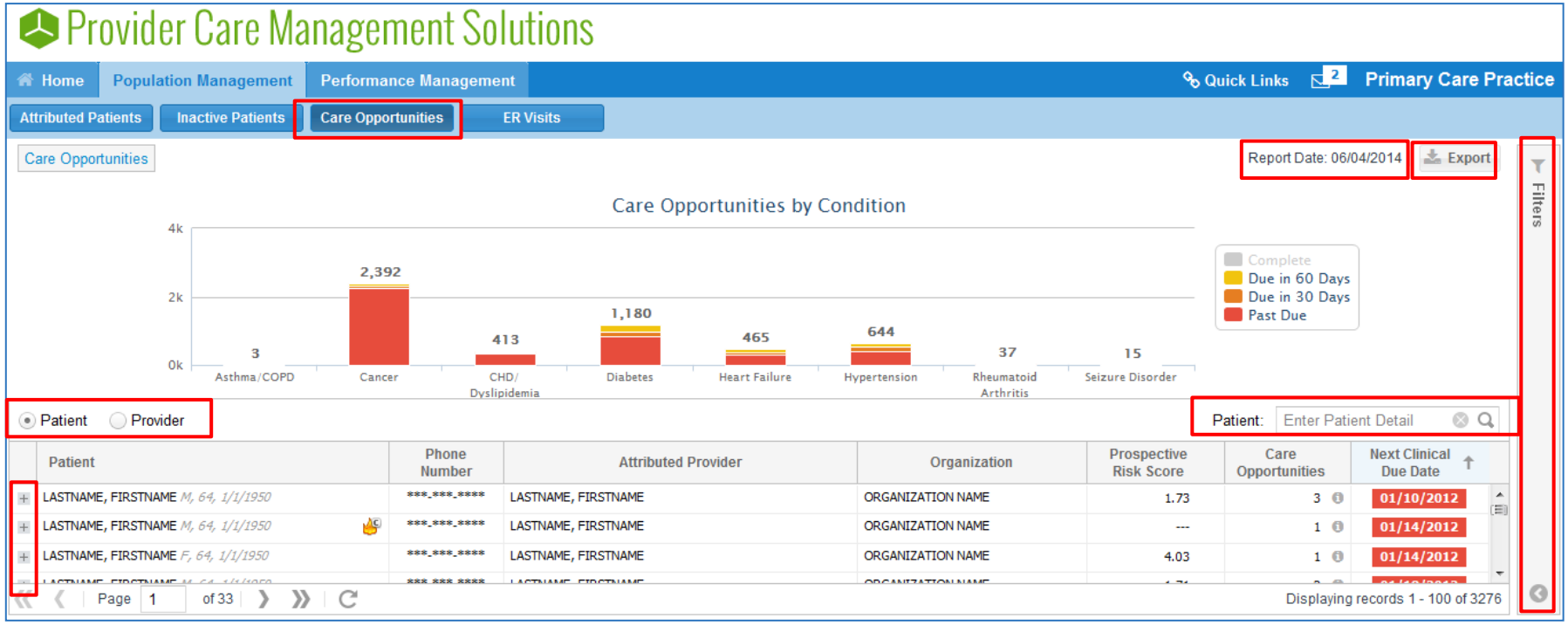
Save money by switching from Coumadin. [3564] *

Asking for the generic form of a drug is a good way to pay less for

Date	Service / Prescription	Qty	Days	Doctor/Prescriber(†)
Visits				
03/12/10	Office Visit	–	–	Wilson, Michelle L.
03/02/10	Office Visit	–	–	Lynn, Samuel F.
02/25/10	Office Visit	–	–	Lynn, Samuel F.
02/05/10	Office Visit	–	–	Jones, Terry M.
12/02/09	Office Visit	–	–	Wilson, Michelle L.
Prescriptions				
03/12/10	Nexium - 20 mg	30	30	Lynn, Samuel F.
03/01/10	Coumadin - 5 mg	30	30	Jones, Terry M.
02/10/10	Proair - 8.5 gms	30	30	Lynn, Samuel F.
02/10/10	Nexium - 20 mg	30	30	Lynn, Samuel F.
02/10/10	Zomig - 2.5 mg	09	30	Lynn, Samuel F.
01/23/10	Coumadin - 5 mg	30	30	Wilson, Michelle L.
02/13/10	Accupril - 20 mg	60	30	Lynn, Samuel F.
01/18/10	Zomig - 2.5 mg	09	30	Lynn, Samuel F.
12/18/09	Proair - 8.5 gms	30	30	Lynn, Samuel F.

Care Opportunities View

- **Patient** Information (name, gender, age, date of birth, icons)
- **Attributed Provider**
- Health **Organization** of Provider
- **Prospective Risk Score** (including an up or down arrow to indicate change when equal to or greater than 10% from the last month)
- **Care Opportunities**
- **Next Clinical Due Date**
- **Patient vs. Provider** Based Views **& Advanced Filters**
- **Report Date** to show last date of data refresh
- **Export** button to download data into an Excel file
- **Patient Search**



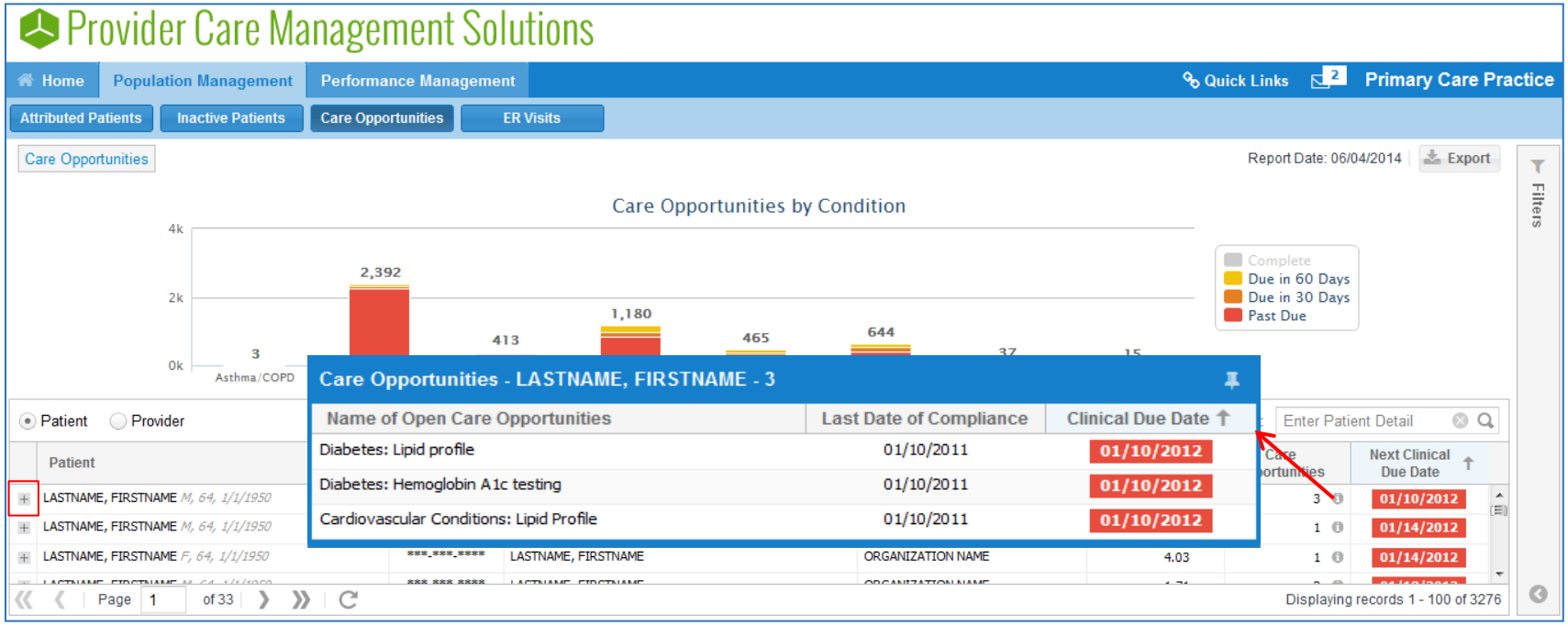
Care Opportunities: More Information

Patient Details

- Click on the **+** sign to the left of the patient name to view patient's member ID, line of business, product and phone number

Care Opportunities by Patient

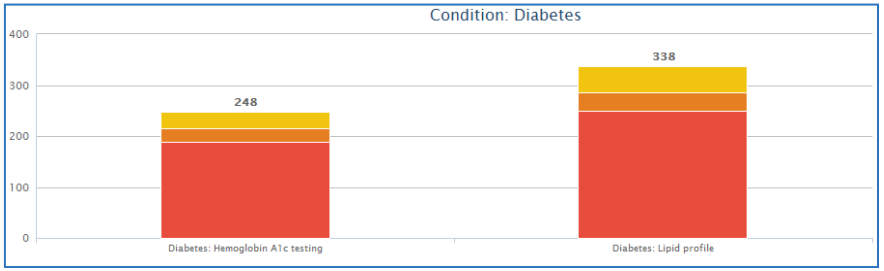
- Click in the information icon in the Care Opportunities column to view all care opportunities by patient.



Care Opportunities: More Information

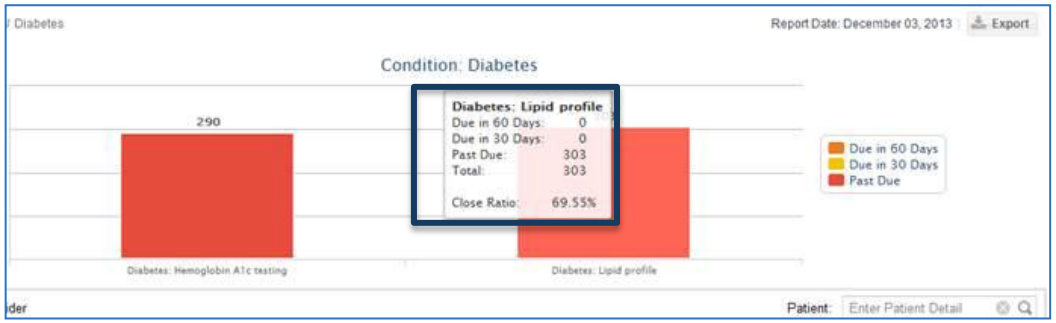
Click on condition on graphic display to get more information on specific measures

- For example, click on **Diabetes** to pull up Care Opportunities associated with that category



Click on the condition to see more information on Care Opportunity

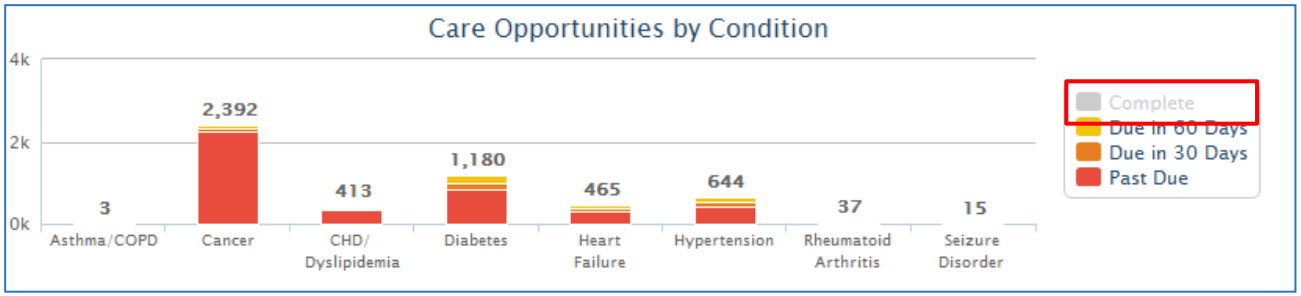
- Show close ratio (number of completed measures divided by total for rolling 12 months) and how many patients are past due, due in 30 days, 60 days and total

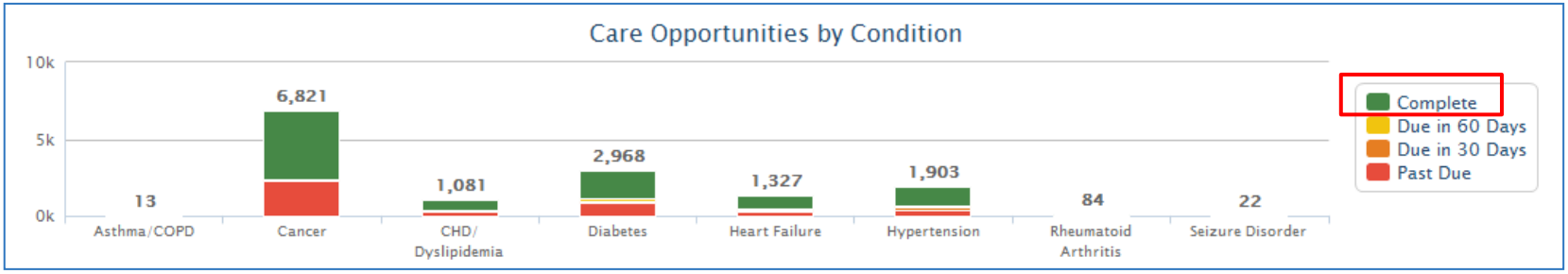


Care Opportunities: More Information

View Complete Care Opportunities

- By default, open Care Opportunities are represented in the graph. Complete Care Opportunities do not show up on graph by default and status is displayed as greyed out in the legend.
- To view completed Care Opportunities, click on the “Complete” status in the legend. The graph will update with a green bar and the patient listing below will also get updated.

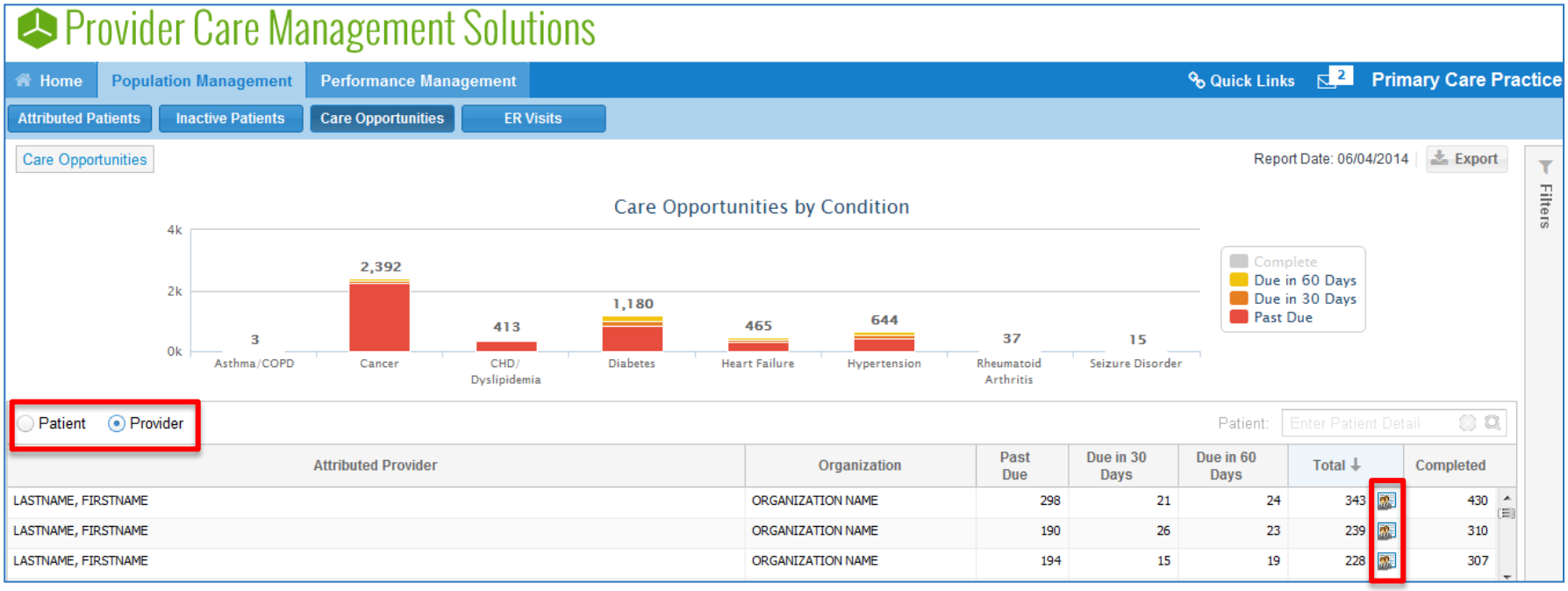




Care Opportunities: Provider View

Patient or Provider Views – default view is at the Patient level

- Provider based view provides total count of patients who have Care Opportunities
- Click on the icon to the right of “Total” column to produce a list of all patients for a specific provider



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