

PRACTICE TRANSFORMATION TASKFORCE

BHP ROCKY HILL CT 9/30/2014 6:00-8:15pm

Report for Consumer Advisory Board

Introductions, Public Comment, Minutes Approval

Meeting begun promptly at 6:00pm, introductions were made and there was no public comment. Minutes from September 9, 2014 meeting were accepted without any further discussion.

Leading Edge AMH Pilot "LEAP"

Mark Schaefer gave an update on the Advanced Medical Home Pilot being referred as LEAP.

- They will be doing video conference to Lt. Gov.
- Pending final approval, if successful, procurement will be in October.
- If approved, implementation in Jan 2015: Main goals/activities to include; recruitment, learning collaborative & onsite technical assistance.
- Estimated enrollment was about 30-40 practices, these practices would serve as learning lab before project is rolled out to a larger number of practices.
- Discussion brought up some questions; which practices will be targeted? Level of advancement? and would there be requisites?
- Mark reported; that they would prepare scope and methods of in consultation with PTTG, they would consider ad hoc groups and solicit input from the Steering Committee and CAB. They would not consider practices already in the DDS system because this would be duplicative.

Patient Centered Care Planning: A presentation by Susan Frampton, Ph.D BOD President of Planetree

- CT based global leader in advancing Patient Centered Care solutions.
- International membership of 500 organizations from 8 countries.
- They offer training and education for medical practices and healthcare providers globally
- They offer designation called Planetree Designation which represents the highest level of Patient Centered Care based upon evidence and standards. Most of their designation is in acute and long-term care facilities.
- Dr. Frampton applauded the work of the SIM and CT's work around Patient Centered Care but noted that what was missing from all our work true meaningful patient and family engagement, adequate staff training and support, promotion and authentic patient/provider co-design. She saw an opportunity for growth in these areas and offered Planetree as a resource.

Results of the NCQA Standards 1-3 survey

- Survey was sent a few weeks before the meeting
- Members were asked to review, evaluate and answer AMH Standard Questions 1-3 and then decide;
- Are standards sufficient "as is", "must pass" or are there "critical factors" that are needed to be included.

- Before the review of the survey there was significant discussion that revealed the discourse of some members. Members felt like unless they were Physicians in the Practice doing the actual work, they were not necessarily qualified to give their opinion on the Standards. The Physicians in the room felt like they were being given more rules and work that was a little unrealistic. They felt like there was very little incentive or reward. The discussion went back and forth for most of the rest of the meeting.
- * Unfortunately I had to leave at 7:50pm so I don't know what the outcome was. I can provide a little more details after the next meeting when meetings are being reviewed.

Respectfully submitted

Nanfi N. Lubogo

Liaison to PTTG

10/07/2014