

CONNECTICUT  
HEALTHCARE  
INNOVATION PLAN

# Community Health Worker Advisory Committee



May 19, 2016

# Meeting Agenda

Item	Allotted Time
1. Call to order and Introductions	5 min
2. Public Comments	10 min
3. Approval of the Minutes	5 min
4. Recap from April 19	5 min
5. Ground Rules	5 min
6. CHW Symposium Overview	20 min
8. Upcoming Meeting Schedule and Overview	5 min
9. Questions	5 min

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Call to Order

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Public  
Comments

2 minutes  
per  
comment

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# Approval of the Minutes

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# Ground Rules

# Proposed Ground Rules

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- Start and end on time
- Cell phones off
- Success depends on participation – share ideas, ask questions, draw others out
- All ideas are valid
- Allow every voice to be heard
- One speaker at a time
- Share your unique perspective
- Speak honestly
- Stay open to new ways of doing things
- Disagree without being disagreeable
- Have fun!

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# April 19 Recap

# Opportunities for the CHW Advisory Committee

Recognize CHWs' roles

Publicize ways that CHWs excel

Demonstrate CHWs' cost effectiveness

Expand the CHW workforce & recruit new CHWs

Integrate CHWs into healthcare system

Achieve change statewide

# Challenges for the CHW Advisory Committee

The Committee identified a need for...

Information &  
education

Communication  
& inclusion of  
CHW voices

Sustainable  
financing

Evidence  
demonstrating  
cost  
effectiveness

Certification/  
credentialing  
process

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# CHW Symposium Overview

# CHW Symposium- Overview

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## Morning

National expert panelists will provide:

- Overviews from national perspective on 3 key elements of CHW service systems:
  - **CHW service design**
  - **Certification/credentialing**
  - **Sustainable funding**
- Guidance to Connecticut on decision/policy-making on these elements- What are the next steps?

# CHW Symposium- Overview

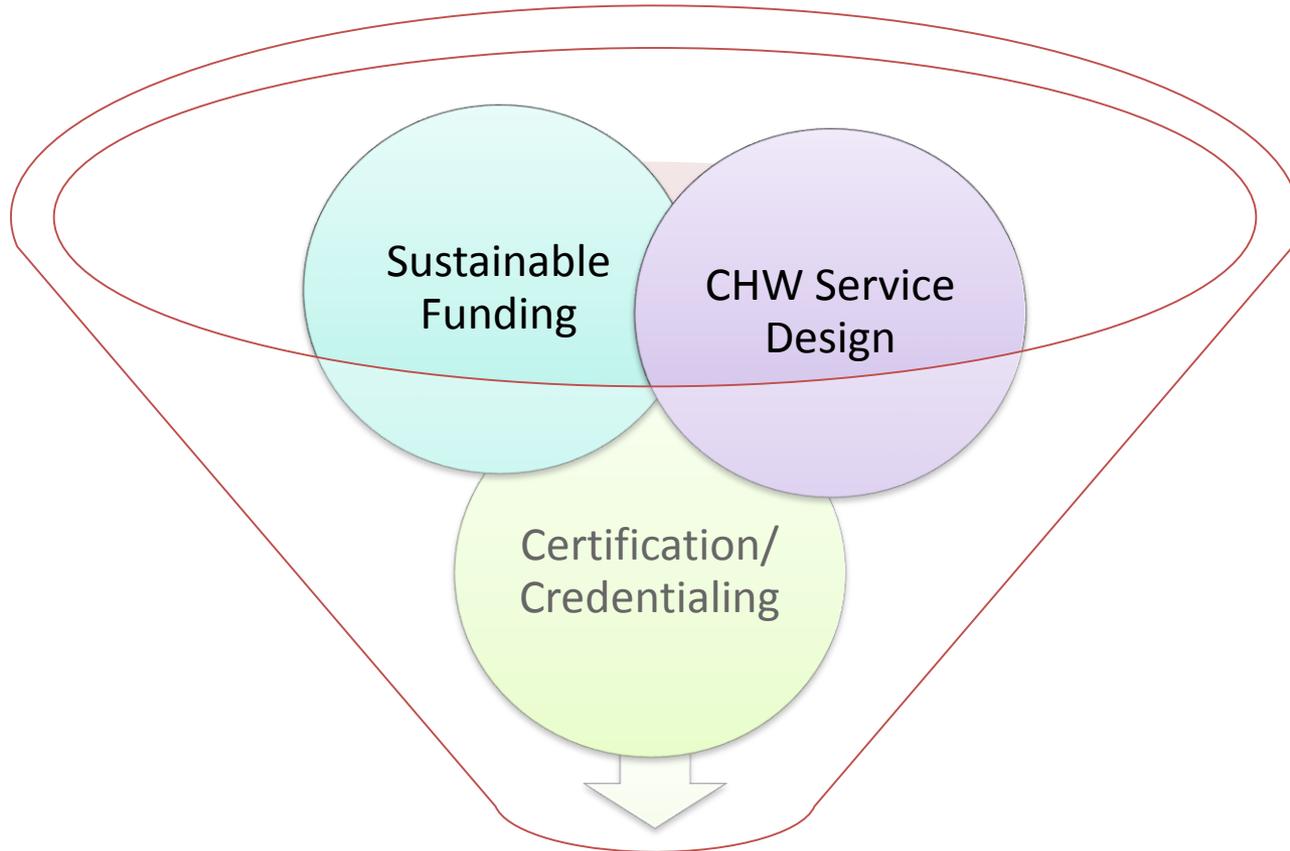
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## Afternoon

Three concurrent facilitated work group sessions- **CHW Service Design, Certification and Credentialing, and Sustainable Funding**

- Each session will begin with brief panel presentations
- Each work group will include about 25 participants from various sectors and with different CHW expertise and perspectives
- The work groups will facilitate gathering of expert and diverse perspectives from across the state; key points will be synthesized and reported back to the larger group
- Proceedings will be made available after the symposium

# CHW Advisory Committee- Symposium Goal



**Starting Point for  
CHW Model**

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# Questions to Consider During the Symposium...

# CHW Service Design

- How are CHWs roles **viewed differently** by different groups of stakeholders (i.e. consumers, providers, payers)?
- What **challenges** do you anticipate in developing and implementing a standard set of competencies for CHWs?
- How can the service design make best use of **unique value** a CHW brings to the healthcare team? To the community?
- How should CHW services be **accessed**? For example, should there be eligibility criteria? Should one need pre-authorization?
- How should the design address the **range** of institutional or organizational homes (payers, CBOs, FQHCs, etc.) for CHWs?
- How can we insure that the **essential element of community** be an integral part of the CHW context and role?

# Credentialing/Certification

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- What are the **reasons for or benefits of certification**?
- What are the **potential problems** with certification?
- How might certification affect **existing CHWs**?
- How might certification make people more or less interested in **becoming CHWs**?
- How might different groups of stakeholders (consumers, providers, payers) **view** certification? What entity could best **lead** a certification process?
- What are ways to be sure that certification includes what is **essential** to achieve its purpose **without being exclusive**?

# Sustainable Funding

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- How are **other states** funding (or considering funding) CHWs?
- Who are our **key partners** in accelerating a sustainable funding plan for CHWs?
- How do we assure that funding includes CHW services in **community settings**?
- How might funding rules affect a CHW's **scope of practice**?
- How might certification affect **sustainable funding** options for CHW services?

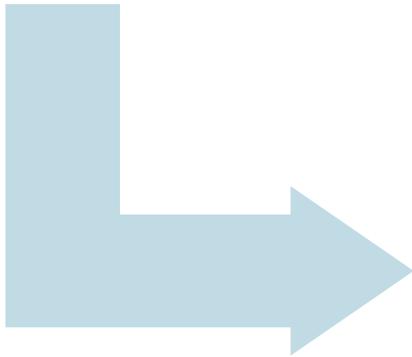
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# Upcoming Meeting Schedule & Committee Approach

# Project Goals

Phase 1: Recommend a **Policy Framework** to establish a CHW workforce

- CHW Definition
- Scope of Work
- Required Skills
- Certification Process
- Sustainable Funding Mechanism



Phase 2: Propose a **Toolkit** for CHW Utilization

- Integration into healthcare teams
- Supervision and support
- Inclusion in payment models
- Access to CHW services
- CHW Career Ladder

# Meeting Schedule & Deliverables

Meeting Date	Topic for Discussion	Topic for Vote (if ready)
June 14	Definition of CHW, Scope of Practice	-
July 21	Skills, competencies, and training requirements	Definition of CHW, Scope of Practice
August 30	Certification process	Skills, competencies, and training requirements
September 27	Sustainable financing	Certification process
October 20	Follow-up	Sustainable financing
November 17	Follow-up	Final votes for Phase 1

# Proposed Committee Approach

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- At the end of each advisory committee meeting, **preview topic** for next meeting
- Share materials with Advisory Committee members at least **one week before meetings**
- Review materials at meeting, discuss, request input
- If there appears to be significant disagreement, ask for volunteers to work as a **subcommittee**. Subcommittee is responsible for bringing a proposal to the NEXT full advisory committee meeting. Schedule additional discussion at full advisory committee meeting.
- **Review and discuss** at one meeting; **vote** on proposal at the next meeting.

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Questions?

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Adjourn