

From: Gupta, Himank (stu) [REDACTED]
Sent: Wednesday, November 27, 2013 6:22 AM
To: SIM, OHA
Subject: Urban Service Track

As a student of Urban Service Track, I have enriched my knowledge on how to not only treat the dental aspect of my patient when I see him but to look at that patient as a part of a large community. The interprofessional experiences I got in past two years has allowed me to engage with my patients at a much higher level of understanding than before.

From: Barfchin,Sahar(stu) [REDACTED]
Sent: Wednesday, November 27, 2013 12:54 PM
To: SIM, OHA
Subject: UST program support for SIM

Hello,

I'm writing to express my support for the UCONN Urban Service Track program for SIM. I joined this program after seeing the amazing work the students do, opportunities they have, and education they receive that I was unable to find elsewhere in my medical training. It is the one place I could consistently work with other healthcare professionals as a team and learn about their unique strengths. It has also been the primary way I learn about underserved populations, and am able to participate in experiences where I work with this set of patients, under amazing supervision from the program leaders. This is one of the few programs teaching students about public service- why it is important and how to most effectively help underserved patients. My medical school experience would be generic and bland without UST.

Thank you,
Sahar Barfchin
MS III
University of Connecticut School of Medicine [REDACTED]

From: A Wardak [REDACTED]
Sent: Tuesday, November 26, 2013 12:08 PM
To: SIM, OHA
Subject: State Innovation Model and UST

To whom it may concern,

I am a graduate of the UCONN Urban Service Track (UST) and practice Pharmacy in Hartford, CT. The experiences I have gained from UST are invaluable, and have certainly positioned me to better serve my community. UST fosters an environment that encourages teamwork and collaborative care. With healthcare costs rising, the need for reform in healthcare delivery is paramount to our State's success. I am excited that UST, an organization that exemplifies a multidisciplinary approach to healthcare, has been identified as a model for this grant.

Thank you,

Abdullah Wardak, PharmD

From: Yau,Robert (stu) [REDACTED]
Sent: Tuesday, November 26, 2013 6:52 PM
To: SIM, OHA
Subject: SIM - UST Program Comments and Feedback

To whom it may concern:

Throughout my education at UConn, being part of the Urban Service Track as a health profession student has been a very insightful and rewarding experience. I am delighted to see that SIM grant has a focus on the CT Service Corps, which is modeled on Urban Service Track, and am excited to see future students benefit from this program. The focus on interprofessional learning has positively prepared me to provide patient care, raised my awareness to barriers to healthcare and allowed me to become effective members of a healthcare team that emphasizes collaboration and interdisciplinary approach to patient care.

Best regards,
Robert Yau
UConn School of Dental Medicine

From: Clark-Dufner, Petra <clarkdufner@uchc.edu>
Sent: Wednesday, November 20, 2013 4:56 PM
To: SIM, OHA
Subject: UST/CT Service Track a valuable training model

As one of the six initiatives highlighted in the Connecticut Healthcare Innovation Plan (draft 1.1), the Connecticut Service Track will be a valuable resource to our educational institutions training of tomorrow's health professionals as well as providing much needed resources to under resourced communities in the state.

Modeled on the Urban Service Track (UST) Program operated at the University of Connecticut by the CT Area Health Education Center Network, the Connecticut Service Track will promote collaborative interprofessional team based care rooted in academic-community partnerships. The UST Program transforms traditional training silos and affords students the opportunity to work together to ensure healthier communities and patients.

Effective interprofessional education requires dedicated faculty support and a commitment to the process that embraces a shared vision and goal. The Urban Service Track is an example of just that – a program that creates opportunities for health professions students dedicated to care for vulnerable and underserved populations.

Petra Clark-Dufner
Associate Director, CT Area Health Education Center Network (AHEC)
Director, Urban Service Track
University of Connecticut Health Center
263 Farmington Ave., MC2928
Farmington, CT 06030-2928
Telephone: (860)679-7971
Fax: (860)679-1101
<http://www.publichealth.uconn.edu/urban-service-track.html>

From: Jones,Shawnet (res) [REDACTED]
Sent: Wednesday, November 20, 2013 7:19 PM
To: SIM, OHA
Subject: State Innovation Model grant: UST's impact on my career

Hello,

My name is Shawnet Jones and I was a member of UST during my years at UConn Medical School. I am currently a first year resident at the UConn/ St. Francis Hospital and Medical Center's Family Medicine Residency Program. As a UST scholar I had early exposure to working in interdisciplinary teams which has been pivotal to my young career as a resident. On the floors I am able to utilize the tools UST provided me with to work efficiently and collaboratively with other health professionals to provide the best possible patient care. Early exposure to the training of other health professionals allowed me to better understand how each of our roles are intertwined. UST is an amazing and innovative program that would be beneficial to all health professionals. Upon entering residency I was used to looking to other health professionals to make valuable contributions to patient care because of my work with UST. I feel that I have a huge advantage over some of my colleagues who are just now learning how to collaborate with other health care professionals. UST's training helped provide a strong foundation for me to become physician I've always envisioned.

Shawnet K. Jones, MD

Family Medicine Resident PGY1
University of Connecticut/ St. Francis Hospital and Medical Center Family Medicine Residency Program

Doctor of Medicine '13
University of Connecticut School of Medicine [REDACTED]

From: Flatley, Elizabeth A <Elizabeth.Flatley@va.gov>
Sent: Wednesday, November 20, 2013 6:15 PM
To: SIM, OHA
Subject: State Innovation Model grant

To whom it may concern:

I am a graduate of the UConn Urban Service Track and am absolutely delighted to see that the SIM grant includes a CT Service Corps modeled on the UST. As a healthcare provider, I value the training and knowledge gained through UST and continue to support the program as a mentor and advisor to current Urban Health Scholars. I know that my UST experience positively influenced my own growth and development as a healthcare provider and that I will continue to apply the knowledge, values and skills that I learned through UST throughout my career and my personal life. I am grateful to have had the opportunity to participate in this wonderful program.

Sincerely,

Elizabeth Flatley, PharmD
PGY-1 Pharmacy Practice Resident
VA Connecticut Healthcare System
Phone: (203)932-5711 x 7443


From: Wong, Nancy (mph) [REDACTED]
Sent: Thursday, November 21, 2013 7:32 PM
To: SIM, OHA
Subject: comments on urban service track

Being part of the UCONN urban service track family has enriched my educational experience and allowed me to grow professionally. I learned the importance of inter-professional teamwork and how working together can enhance a patient's overall healthcare experience. Being an urban service scholar has reinforced my desires to provide care to the underserved communities.

From: Kathleen Merwin [REDACTED]
Sent: Thursday, November 21, 2013 8:07 PM
To: SIM, OHA
Subject: UCONN Urban Service Track

Good Evening,

I am a graduate of the UConn Urban Service Track and delighted to see that the SIM grant includes a CT Service Corps modeled on the UST. As a Registered Nurse at Yale New Haven Hospital, I value the training and knowledge gained through UST and continue to support the program as a mentor and advisor to current Urban Health Scholars. I know my UST experience positively influenced my own growth and development as a healthcare provider. Through my experience in UST I have learned much from the interprofessional faculty and students from UConn's schools of nursing, medicine, dental medicine, pharmacy, social work and Quinnipiac University's Physician Assistant Program. Specifically, UST's focus on interprofessional collaborative care has raised my awareness of what different members of the healthcare team can bring to patient care.

Feel free to contact me if you have any questions.

Thank you so much for your time,

Kathleen Merwin
[REDACTED]

From: graham garber [REDACTED]
Sent: Sunday, November 24, 2013 10:02 AM
To: SIM, OHA
Subject: State Innovation Model (SIM) Grant

Hello,

I'm contacting you as a graduate of the UConn Urban Service Track (UST). I'm encouraged to see that the SIM grant includes a CT Service Corps modeled on the UST. The UST has provided me with a unique and valuable perspective as a healthcare provider. I value insights gained through UST and continue to support the program as a mentor and advisor to current Urban Health Scholars. I know my UST experience positively influenced my own growth and development as a healthcare provider and the UST inspired my career path into community health.

Thank you for accepting my input.

Sincerely,

Graham Garber DMD/PhD.
UConn 2012

From: Crawford,Christine (stu) [REDACTED]
Sent: Monday, November 25, 2013 2:24 AM
To: SIM, OHA
Subject: SIM Grant Comments

To Whom it May Concern:

As a student in the UConn Urban Service Track I am thrilled about the potential of the SIM grant's focus on incorporating interprofessional education amongst students enrolled in health care professional schools. Through my experience in Urban Service Track, I have learned a great deal from students coming various healthcare backgrounds. Working alongside students from UConn's schools of nursing, medicine, dental medicine, pharmacy, social work and Quinnipiac University's Physician Assistant Program has deepened my appreciation for working in an interprofessional team based approach. Working within an interprofessional team has made me realize the significant impact that a collaborative team based approach has on the quality of care for our patients. I applaud your efforts on this grant and I hope that this will allow for the creation and expansion of the CT Service Corps.

Best,

Christine Crawford, MPH

UConn School of Medicine

M.D. Candidate Class of 2014

[REDACTED]

From: Sun,Wenhui (stu) [REDACTED]
Sent: Saturday, November 23, 2013 11:02 AM
To: SIM, OHA
Subject: UST

I'm currently a UST member. I have benefited greatly from the strong leadership and programming involved with UST. I will be able to use the values and skills that UST has taught me over the past 3 years.

Thank you,
Wenhui Sun DS IV

From: Shanthi Rao [REDACTED]
Sent: Monday, November 25, 2013 11:28 AM
To: SIM, OHA
Subject: Urban Service Track
Attachments: UST Feedback.doc

Hello,
Attached is the feedback from the UCONN School of Social Work UST faculty.
Thank you.

Sincerely,
~Prof. Edna Comer and Shanthi Rao, MSW
UCONN School of Social Work

UCONN School of Social Work MSW students became part of the UST team during the 2012 academic year. Their integration into the interprofessional team has positively impacted the team in that the MSW students bring in their knowledge and skills acquired in their training on how to advocate for the wellbeing of clients/patients of underserved and at risk populations. Similarly, this collaborative endeavor is advantageous to our MSW students in that it increases their understanding of the manner in which their specialized knowledge and skills could benefit the health care needs of the people served. For example at UST Learning Retreats when reviewing case methods they share their understanding of the significance of bio/psycho/social and behavioral aspects of patient/client behavior in enhancing and maximizing client/patient outcomes. The experience of working collaboratively as an interprofessional team not only benefits and enhances the patient/client/ individual but improves the community at large.

From: Chinenye Anyanwu [REDACTED]
Sent: Monday, November 25, 2013 12:32 PM
To: SIM, OHA
Subject: CT State Innovation Model Plan

Good Afternoon,

I hope this email finds you well. I recently learned CT is applying for the State Innovation Model grant that will essentially transform the delivery of health care for CT residents. I understand one of the initiatives being proposed is the creation of a CT Service Corps modeled after the Urban Service Track. I think this is an excellent approach to training health care professionals and the future of our work force. I graduated from UCONN's School of Pharmacy in 2009 and was one of the members of the first Urban Service Track graduating class. I am beyond delighted to see that the SIM grant includes an initiative that was modeled after this great program. I participated in UST specifically because I had an interest in public health, more specifically health disparities. After pharmacy school, I later went on to pursue a Masters in Public Health. I strongly believe that UST laid the necessary foundation I needed to pursue this degree. As a healthcare provider, I value the training and knowledge I gained through UST and believe it was both educational and fulfilling. Working with students from other health disciplines during my education was the preparation I needed to enter into the growing healthcare workforce. I continue to support the program as a mentor and advisor to current Urban Health Scholars. I know that my UST experience positively influenced both my professional and personal growth and development into a well rounded health care provider.

Best,

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Chinenye U. Anyanwu, PharmD, MPH
"Celebrate the small victories"